Glenview Park Golf Club

Check in process

The Glenview Park Golf Club (GPGC) offers opportunities to make on-line, telephone and inperson tee time reservations. A check-in process has been developed which provides for a customer friendly check-in process while providing financial and operational controls with opportunities to showcase the availability of merchandise and food service to enhance the customer's experience. These value-added services contribute toward the financial performance of the golf course.

- 1. Make a reservation on-line using <u>www.golfglenview.com</u>, or by calling the golf shop at 847-724-0250. Walk-ins are welcome. Motorized golf carts and push carts are available for rental as availability permits.
- 2. Arrive at the golf shop desk approximately 20 minutes before your scheduled tee time. Golfers needing additional assistance may call the golf shop upon arrival to request that a staff member transport clubs to golf shop or deliver a riding cart. Assistance will be offered provided there is a staff member available. A bag drop is available for the golfers' convenience before parking their car.
 - a. Season pass holders should bring their pass when checking in at the golf shop desk.
 - b. If requesting a handicap flag due to limited mobility, golfers should bring evidence of eligibility (either a government-issued handicap placard or an acceptable doctor's note). See Handicap Flags Procedure for additional information.
- 3. At check-in, GPGC shop staff will provide a receipt that the golfer must show to the starter.
- 4. No refunds or credits are given if changes or modifications to a reservation are made at the time of check-in.
- 5. After completion of the check-in at the golf shop desk, golfers must check in with the starter. If a golfer is a single golfer with no reserved tee time, the golfer should first check in with the starter to determine whether there are opportunities to be matched with other golfers and then proceed to the golf shop for payment.
- 6. A practice green and warm up cage are available at no additional charge for use while waiting for tee-off time. Priority of the warm up cage is given to those players who are next on the first tee.

FAILURE TO ARRIVE ON TIME

If a golfer checks in after their tee time, the reservation is forfeited and the golfer will be rescheduled to the next available time. No refunds will be given; if there is no tee time available for that day a rain check may be issued.